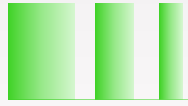


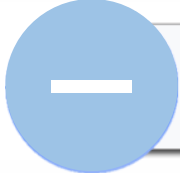
**Tiandy**



# Easy7&EasyLive Default Check

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-  **Easy7 Default Check**
-  **EasyLive Default Check**



## 1、When connected to multi channels, how to change the main and sub stream?

Click right button, then the window will show up for you chose the master code switching



## 2、The show up area set up failed or reach the limit, how to solve it?

- 1) Check whether the decoder is online.
- 2) Whether the decoder is used under only one user app
- 3) Check whether the decoder and the professional's set is correct

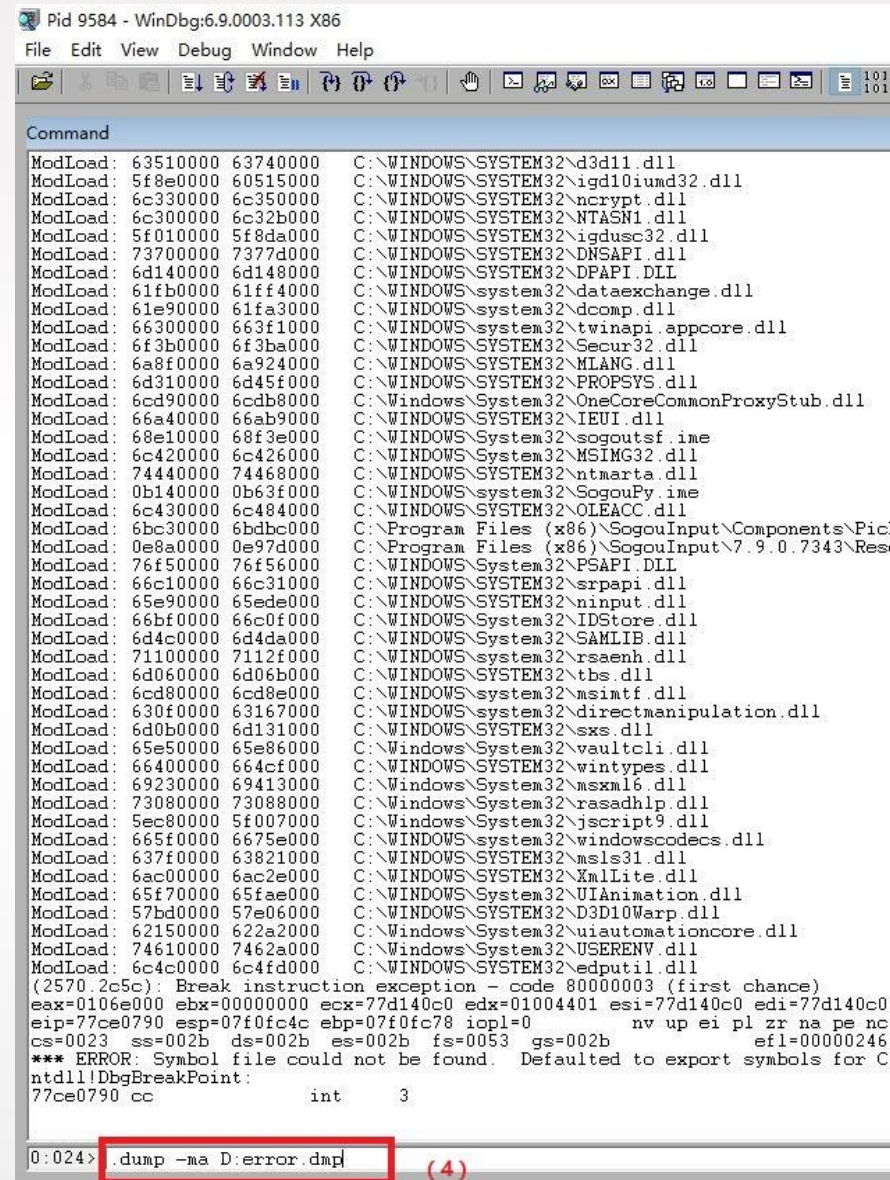
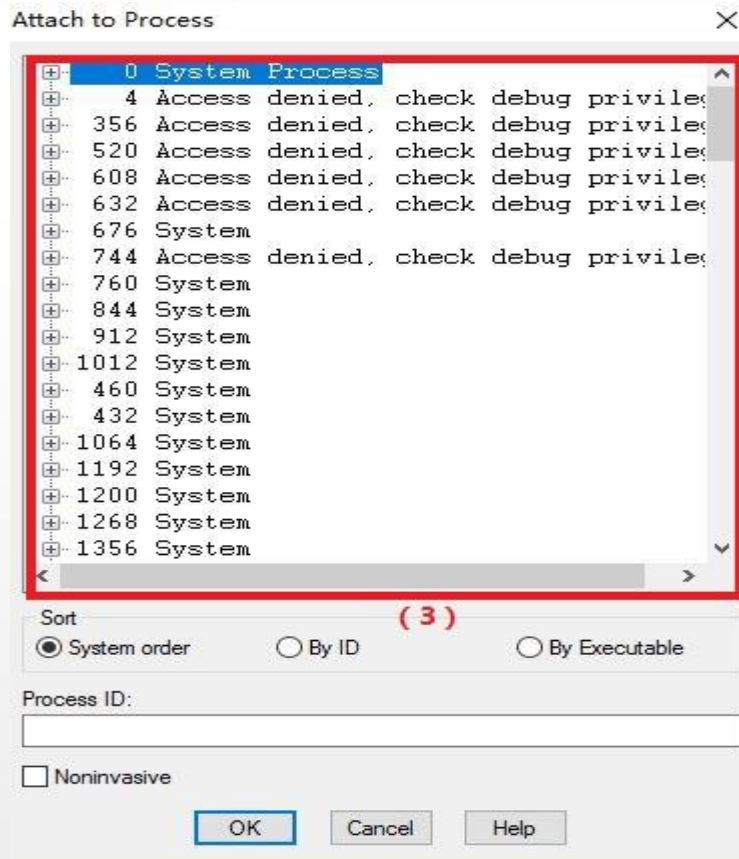
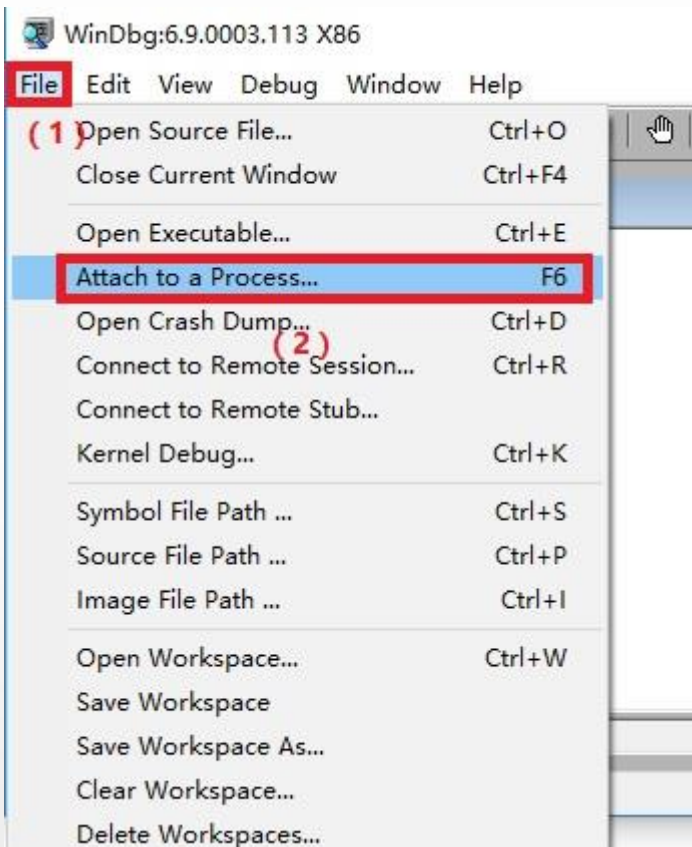
## 3、Video check failed

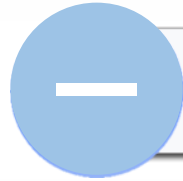
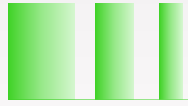
- 1) IPC video
  - a. Weather the equipment is online
  - b. Log onto the equipment to check wheather there is video, can it be replay?
  - c. The format of the video is good or not.
  - d. Weather it support the manufacture's style.
- 2) Local video
  - a. if there is video files on the local end
  - b. if there is space on the local disc
  - c. if the video files format is correct or not



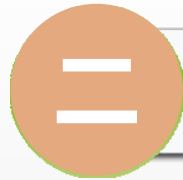
## 4. How to do when the professional version failed?

When the professional version failed, process the windbg under administrator, follow the step one by one, send the dmp files to R&D.  
Command : dump-ma D file name: dmp





**Easy 7 default check**



**Easylive default check**





中国联通 4G 09:14 40%

EasyLive 4+  
Tianjin Tiandy Digital Technology...>

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设备管理

设备名称: 62  
域名: 192.168.0.62:3000  
连接方式: DDNS

设备名称: ddns\_64  
域名: 192.168.0.64:3000  
连接方式: DDNS

设备名称: 671  
序列号: 0000801940451701820671  
连接方式: P2P

推送消息

Video VCA alarm  
2016-10-31 15:11:45  
主机:671,通道:10

Video VCA alarm  
2016-10-31 15:11:41  
主机:671,通道:10

Video VCA alarm  
2016-10-31 15:11:38  
主机:671,通道:10

Video VCA alarm  
2016-10-31 15:11:32  
主机:671,通道:10

Video VCA alarm  
2016-10-31 15:11:24  
主机:671,通道:10

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### Description

Easy Live is designed and developed by Tianjin Tandy Digital Technology Co.,Ltd, using for security monitoring on mobile phone for Tiandy NVR/PTZ/IP cameras.

### Information

Developer	Tiandy TD
Category	Business
Updated	Nov 2, 2016
Version	2.0
Size	28.3 MB
Rating	Rated 4+
Family Sharing	Yes
Compatibility	Requires iOS 7.0 or later. Compatible with iPhone, iPad, and iPod touch.
Languages	English, Simplified Chinese

### Version History

### Developer Website

### Developer Apps

BELL 4:21 PM 100%

Live View

Test-Channel1

Test-Channel2

Test-Channel3

Test-Channel4

Test

1 2 3 4 5

6 7 8 9 10

11 12 13 14 15

Camera Video Microphone App Store Speaker

Tiandy



谢谢观看  
Thank You

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